

Complaint Lodging using HRCNET Portal (<https://hrcnet.nic.in>)

1. To access HRCNet Portal, enter URL <https://hrcnet.nic.in> in the address bar of the Internet browser. To lodge complaint online, click on Lodge Complaint option.


The screenshot displays the HRCNet Portal homepage in a web browser. The address bar shows the URL hrcnet.nic.in/HRCNet/public/Home.aspx. The page features a red header with the HRCNet logo and navigation links: Home, Lodge Complaint, Search Complaint, Case Status, Dashboard, and NHRC Login. A box highlights the 'Lodge Complaint' link. Below the header, the main content area is titled 'Human Rights Protection' and lists three key features: Complaint Registration & its Status, Response from Authorities, and Nationwide Integrated Data of Human Rights Violation Incidents. A large blue banner on the right shows silhouettes of people holding hands. The 'Features' section below includes icons and descriptions for: Lodge Complaint (Submission of your Complaint and have the current status on eMail/SMS), SHRC Login (Complaint management system login), Authority Login (Authorities/Nodal Officers can submit reports to NHRC), Search Complaint (Track complaint status using important parameters), Dashboard (Statistics about complaints filed at the Human Rights Commissions), and Help (Authority Login Help). A dark blue button at the bottom reads 'CLICK TO SHOW STATISTICS'.

2. **Select “State of Incident”** and also **select one of the Human Rights Commission** from the drop-down list i.e. “where do you want to submit your complaint (select NHRC/State SHRC)”. Complainant can choose either NHRC or SHRC (both have concurrent jurisdiction). Enter other details.
3. Enter email id (optional) & mobile number and click “Get OTP” for verification. One Time Password (OTP) will be sent at the email id and mobile number of complainant.

On Boarded Commissions

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HomeLodge ComplaintSearch ComplaintCase StatusDashboardNHRC Login

ONLINE COMPLAINT FILINGGUIDELINES FOR FILLING COMPLAINTS

Complainant Verification

Select State of Incident *

MADHYA PRADESH

Where do you want to submit your complaint (Select NHRC/SHRC) *

SHRC, Madhya Pradesh

Before lodging a complaints please verify your mobile number through OTP

Mobile Number *

E-Mail

@GMAIL.COM

Get OTP

Please read the following notes before lodging a complaint.

For any query, please contact at :-

14433 (NHRC Toll Free Number)

Select Incident State.

Where do you want to submit your complaint (Select NHRC/SHRC). Verify your mobile number, through One Time Password(OTP).

After successfully verification, fill all the mandatory fields on next screen.

Click preview to finalize your complaint.

Upload document, if required(PDF Only).

Select whether do you want to show victim and complainant name on website or not.

After successful submission, you will get a Unique Diary Number.

Using this Diary number, you can track your complaint status.


Mandatory fields marked with (*) are mandatory to be field

4. Enter correct OTP and click on “validate OTP”

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HomeLodge ComplaintSearch ComplaintCase StatusDashboardNHRC Login

ONLINE COMPLAINT FILINGGUIDELINES FOR FILLING COMPLAINTS

Complainant Verification

Select State of Incident *

MADHYA PRADESH

Where do you want to submit your complaint (Select NHRC/SHRC) *

SHRC, Madhya Pradesh

OTP has been sent on your mobile number, please enter OTP (Don't refresh / Don't press F5 button)

Enter OTP *

556329

Validate OTP

Please read the following notes before lodging a complaint.

Select Incident State.

Where do you want to submit your complaint (Select NHRC/SHRC).

Verify your mobile number, through One Time Password(OTP).

After successfully verification, fill all the mandatory fields on next screen.

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Mandatory fields marked with (*) are mandatory to be field

For any query, please contact at :-

14433 (NHRC Toll Free Number)

5. After validation of OTP, Complainant Details, Victim Details, Incident details, Relief Details and other details have to be filled by the complainant. Incident details are key to proceed further in the matter.

Complaint Details

Complainant Details

Incident State : MADHYA PRADESH		Commission : SHRC, Madhya Pradesh	Complainant Mobile Number : 8109865682
Name *	Gender *	E-Mail:	
<input type="text" value="test"/>	<input type="text" value="Male"/>		
Address *			
<input type="text" value="test address"/>			
PIN *	State *	District *	
<input type="text" value="485001"/>	<input type="text" value="MADHYA PRADESH"/>	<input type="text" value="SATNA"/>	

Victim Details

☐ Self (In case complainant is victim.)

Name *	Address *		Age *
<input type="text" value="test victim"/>	<input type="text" value="satna"/>		<input type="text" value="27"/>
Gender	Religion	Caste	PIN
<input type="text" value="Male"/>	<input type="text" value="Hindu"/>	<input type="text" value="General"/>	<input type="text" value="485001"/>
State *	District*	Disability	
<input type="text" value="MADHYA PRADESH"/>	<input type="text" value="SATNA"/>	<input type="text" value="NO"/>	

Incident Details

Place (max 32 character) *	Incident Date *	Incident Category *
<input type="text" value="sta"/>	<input type="text" value="11/05/2022"/>	<input type="text" value="EDUCATIONAL INSTITUTIONS/ TECHNICAL INSTI..."/>
Sub Category *	Incident State :	District *
<input type="text" value="DENIAL OF DEGREE/CHARACTER CERTIFICATE/MARKS SHEET/MIG..."/>	<input type="text" value="MADHYA PRADESH"/>	<input type="text" value="SATNA"/>
Gist of incident / Complaint *		
<input type="text" value="test"/>		

Relief Details

Prayer / Relief Sought (Max 480 Character)
<input type="text" value="test"/>
Name and Designation of the public Servant (Max 75 Character)
<input type="text" value="test"/>
Address of the public servant (Max 120 Character)
<input type="text" value="test"/>

Save & Submit

Show victim details on website ?	Show complainant details on website ?
<input type="text" value="YES"/>	<input type="text" value="YES"/>
Is it filed before any Court / State HRC.?	
<input type="text" value="NO"/>	If yes, mention place and state name (Max 120 character)
Click preview to finalize your complaint	
<input type="button" value="Preview"/>	

Click on “Preview” button after filling all details.

HRCNet Online Complaint Preview

Complaint preview being lodged at SHRC, Madhya Pradesh

Complainant Details

Name:	test		
Mobile:	8109865682	Email:	
Address:	test address		
District:	SATNA	State:	MADHYA PRADESH - 485001

Victim Details

Victim Name:	test victim	Gender:	Male
Religion:	Hindu	Cast:	General
Address:	satna		
District:	SATNA	State:	MADHYA PRADESH - 485001

Incident Details

Incident Place:	sta	Incident Date:	11/05/2022
Incident Category:	EDUCATIONAL INSTITUTIONS/ TECHNICAL INSTITUTIONS (GOVT./PVT.)		
Incident District:	SATNA	Incident State:	MADHYA PRADESH
Incident Details:	test		

Relief Details

Prayer / Relief Sought:	test		
Name and Designation of the public Servant:	test		
Address of the public servant:	test		
Is it filed before any Court / State HRC:	No	Submit in NHRC/SHRC:	SHRC, Madhya Pradesh

✖ Edit
✔ OK

6. If all filled details are found correct, click on “OK” button otherwise click “Edit”. Pervious form will be displayed. Do required updations and submit.

7. If OK is clicked then option for uploading document is displayed. Choose relevant document in PDF format (max size is 2MB). Enter captcha and click on “submit” button for completing the complaint lodging.

Complaint Details

Complainant Details

Incident State : MADHYA PRADESH		Commission : SHRC, Madhya Pradesh		Complainant Mobile Number : 8109865682	
Name *		Gender *		E-Mail:	
<input type="text" value="test"/>		<input type="text" value="Male"/>			
Address *					
<input type="text" value="test address"/>					
PIN *		State *		District *	
<input type="text" value="485001"/>		<input type="text" value="MADHYA PRADESH"/>		<input type="text" value="SATNA"/>	

Victim Details

☐ Self (In case complainant is victim.)

Name *		Address *		Age *	
<input type="text" value="test victim"/>		<input type="text" value="satna"/>		<input type="text" value="27"/>	
Gender	Religion	Caste	PIN		
<input type="text" value="Male"/>	<input type="text" value="Hindu"/>	<input type="text" value="General"/>	<input type="text" value="485001"/>		
State *		District*		Disability	
<input type="text" value="MADHYA PRADESH"/>		<input type="text" value="SATNA"/>		<input type="text" value="NO"/>	

Incident Details

Place (max 32 character) *		Incident Date *		Incident Category *	
<input type="text" value="sta"/>		<input type="text" value="11/05/2022"/>		<input type="text" value="EDUCATIONAL INSTITUTIONS/ TECHNICAL INSTI..."/>	
Sub Category *		Incident State :		District *	
<input type="text" value="DENIAL OF DEGREE/CHARACTER CERTIFICATE/MARKS SHEET/MIG..."/>		<input type="text" value="MADHYA PRADESH"/>		<input type="text" value="SATNA"/>	
Gist of incident / Complaint *					
<input type="text" value="test"/>					

Relief Details

Prayer / Relief Sought (Max 480 Character)	
<input type="text" value="test"/>	
Name and Designation of the public Servant (Max 75 Character)	
<input type="text" value="test"/>	
Address of the public servant (Max 120 Character)	
<input type="text" value="test"/>	

Save & Submit

Show victim details on website ?		Show complainant details on website ?	
<input type="text" value="YES"/>		<input type="text" value="YES"/>	
Is it filed before any Court / State HRC.?			
<input type="text" value="NO"/> If yes, mention place and state name (Max 120 character)			

Upload File(Pdf format size 2 MB Max)

No file chosen

Please do not use special character and space in file name.

Enter Catpcha Code

4g5x



4g5x

8. After successful lodging of complaint on HRCNet portal, a diary number is generated automatically and sent on registered Mobile Number/ email-id of complainant. Complainant may also save copy of complaint in physical/ PDF format using print dialog.

HRCNet			
Madhya Pradesh Human Rights Commission Paryavas Bhawan, Block - 1, MADHYA PRADESH -462011			
Dear test, The Commission has recieved your complaint and it has assigned diary number as XXXXXXXXXX with the following details:-			test, test address SATNA , MADHYA PRADESH Dated: 12/05/2022
Complainant Details			
Name:	test		
Mobile:	XXXXXXXXXX	Email:	
Address:	test address		
District:	SATNA	State:	MADHYA PRADESH

9. Status of cases is periodically informed through SMS and email.